



9990 RIVERSIDE DRIVE • P. O. BOX 400 • POWELL, OHIO 43065-0400 • (614) 645-3400 • FAX (614) 645-3465

June 1, 2004

George Thomas Contractor, Inc
5197 Trabue Road
Columbus, OH 43228



Dear George,

On behalf of the entire Hanna Family I want to thank you for the excellent work and service your company provided in replacing our roof, attic, inside ceiling, and painting for our home in Dublin. Your employees were not only professional in every aspect of the building trade, but were also very friendly.

You told me the job would be difficult and promised me that on June 1st it would be completed. You kept your promise—it was completed on May 30th! Companies in the construction business rarely deliver on time and we appreciate that you honored your promise.

If you ever want to build a zoo, let me know!

Thanks again!

Sincerely,

A handwritten signature in black ink, appearing to read "Jack Hanna".

Jack Hanna

Cc: Lisa Rausch

